**Darley Dale Patient Participation Group**

**Minutes of the meeting held on**

**Tuesday 18th October 2016**

**List of attendees:-**

Tracey Sigsworth (Practice Manager)

Dr Ed Oakley

Shirley Davison

Gwendolyn Green

James Macfarlane

Iris Wagstaffe

Robert Hilton

Lauren Taylor

Peter Woolhouse

**Apologies:** Deidree Frith, Jane Mounsey, Heather Foot, Norman Rimmell,

**Agenda Items**

**Sustainability and Transformation Planning -** Dr Oakley explained that as part of NHS funding, more funding was pledged to develop ways to save money. This is a new approach to help ensure that health and care services are built around the needs of local populations. To do this, every health and care system in England will produce a multi-year Sustainability and Transformation Plan (STP), showing how local services will evolve and become sustainable over the next five years – ultimately delivering the [Five Year Forward View](https://www.england.nhs.uk/futurenhs/) vision of better health, better patient care and improved NHS efficiency.

To deliver plans that are based on the needs of local populations, local [health and care systems came together in January 2016 to form 44 STP ‘footprints’](https://www.england.nhs.uk/2016/03/footprint-areas/). The health and care organisations within these geographic footprints are working together to develop STPs which will help drive genuine and sustainable transformation in patient experience and health outcomes of the longer-term.

**Closure of Whitworth Hospital –** Dr Oakley explained that this was not a practive driven plan and he believes community beds are good for GPs and End of Life care. Iris expressed her view of the importance of greater links between health and social care.

**Premises Update –** Plans are displayed on the wall in the waiting room at Darley Dale. The project is currently with the Planning Committee at Derbyshire Dales District Council. The building is designed to be expandable by means of an extension if necessary in the future. More car parking spaces with pharmacy in-house. It is likely to take a year to build. The practice will look at having other providers/services available.

**Volunteers –** Tracey asked the Group for any volunteers (unpaid) to help with checking patients in, promoting on-line services, helping patients using the self blood pressure machine etc. With the new build, it would also be good to have volunteers to help with patients with orientation of the new layout.

**Patient Partner –** A new software programme that will integrate with our telephone and computer system to enable patients to book, cancel and amend appointments without directly speaking to a receptionist and 24 hours a day. Go-live date is 25th October 2016

**AOB:-**

**Flu Sessions –** Patients who have missed the drop-in flu sessions should telephone the surgery for an appointment.

**Text Messaging pathology results –** Dr Oakley explained the intention to start sending blood test results via text message to those patients who have a mobile telephone number recorded.

**Dates of next year’s meetings –** To be sent out with minutes of this meeting.